



## Product Warranty Consumer

- 1) Origin has a 10-year limited warranty on non-glass portions of Origin windows and doors (including non-electric operators, locks, lifts, balance systems, hinges, handles, insect screens, weather stripping, exterior trim, sash and frame members) are warranted to be free from defects in manufacturing, materials and workmanship from the date of purchase. This limited warranty does not apply to Origin electric window operators, retractable insect screens or finishes on bright brass and satin nickel door hardware. In the event a component other than glass fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Origin, at its option, will (a) provide replacement parts to the Origin retailer/dealer you specify -labor not included; (b) provide a factory-authorized repair to the existing component at no cost to the Customer; or (c) refund the original purchase price or Origin retailer/dealer's price at the time of the original purchase, whichever is less. Such replacement parts or repairs are warranted for the remainder of the original limited warranty period.
- 2) Corrosion-resistant hardware (includes lock mechanisms for inswing and outswing patio doors and outswing patio door corrosion-resistant hinges) is warranted to be free from mechanical failure due to corrosion cause by an electrolytic chemical reaction involving atmospheric salts, such as what may occur in coastal applications for a period of ten (10) years from the date of purchase from Origin.

What is not covered by this corrosion-resistant hardware warranty: any and all aesthetic discoloration or pitting that may occur due to environmental conditions. Minimum maintenance such as cleaning with a mild detergent on a regular basis may be necessary to maintain the original hardware appearance.

- 3) The finish on corrosion-resistant outswing patio door hinges is warranted to be free from defects in manufacturing, materials and workmanship and warranted not to tarnish, peel, pit, flake, discolor, or corrode for a period of ten (10) years from the date of purchase from Origin.  
In the event there is a mechanical failure of the lock mechanism for inswing or outswing patio doors or the exterior hinges of an outswing hinged patio door or there is a defect in the finish on corrosion-resistant hinges or the finish on corrosion-resistant hardware within the limited warranty period, Origin, at its option, will: (a) provide replacement parts to the Origin retailer/dealer you specify -labor not included; or (b) refund the original purchase price or Origin retailer/dealer's price at the time of the original purchase, whichever is less. Such replacement parts or repairs are warranted for the remainder of the original limited warranty period.
- 4) The Customer acknowledges that while every attempt is made to match paint colors on the Goods, slight variations may occur and during the Warranty Period such paint finishes may dull due to weathering. Origin shall not be responsible or liable for any such dulling to the paint finishes.
- 5) The Customer acknowledges that the installation instructions are provided with delivery of the Goods and show the correct installation method and usage. An operational guide is also supplied with the Goods which must be passed to the End-User of the Goods. It is the responsibility of the Customer to ensure receipt of these documents by the End-User and that the operational manual is passed to the End-User

- 6) The Customer agrees to maintain the entire door system (glass, tracks, jambs, seals and frames) with regular cleaning, careful handling etc. Failure to do so will cause the warranty to void. Use of low concentration of soapy water followed by a rinse of fresh water is permitted, as is periodic usage of glass cleaners. Use of any other common cleaners or chemicals will void the warranty.
- 7) Exclusion of Implied Warranty of Merchantability and Implied Warranty of Fitness for a Particular Purpose. There are no warranties which extend beyond the description on the face of the attached warranty. Origin specifically disclaims any warranties implied under Florida law or the Uniform Commercial Code, and specifically disclaims any implied warranty of merchantability or implied warranty of fitness for a particular purpose.
- 8) The following shall NOT be covered by this limited warranty:
  - Glass shall not be included as part of the Goods and Origin shall not have liability to the Customer in respect of any glass fitted or installed in the Goods.
  - Origin makes no warranty or representation regarding the installation of the Goods.
  - Origin makes no warranty or representation that condensation will not occur or will be eliminated by the Goods and Origin shall not be liable for any condensation.
  - Adjustments or corrections due to improper installation of the Goods.
  - Failures due to product modifications or glass shading devices (e.g., glass tinting, security systems, improper painting or staining, insulated coverings, etc.).
  - Units improperly assembled or improperly mulled by others.
  - Failure due to the application of non-Origin hardware (e.g. locksets, trim sets, hinges, panic hardware, closers, etc.).
  - Failure to properly install Origin hardware and/or exterior trim. Products not manufactured by Origin.
  - Slight glass curvature, minor scratches or other imperfections in the glass that do not impair structural integrity or significantly obscure normal vision.
  - Rattling of grille bars within an air space.
  - Tarnish or corrosion to hardware finishes, except on outswing patio door corrosion-resistant hinges.
  - Service trips to provide instruction on product use.
- 9) Any ten-year warranty offered by Origin is limited to a 5-year warranty for coastal areas. "Coastal areas" is defined as property located within two (2) miles of salt water.
- 10) Any warranty offered on wood grain finishes is limited to a three-year warranty.
- 11) As a material term and condition of this purchase contract and the attached warranty, Customer must inspect the Origin product upon delivery and report any damage within five (5) days of receipt of the product. The failure to do so will void the attached warranty for all defects whatsoever.
- 12) The attached warranty does not apply to any defects in work performed by any persons hired by Origin or by Customer to perform installation of any Origin product, nor does it apply to any damage caused by such installers. All installers are independent contractors and are not employees, agents, or representatives of Origin.